

RETURNS, EXCHANGES, AND REFUND POLICY

We will accept goods back into stock for refund within 28 days of purchase.

Outside of 28 days a credit note will be offered at our discretion providing the item returned is a current product line.

- All items - unless faulty - must be returned in as new condition, the same state in which received.
- They must be unworn, unwashed and unironed
- All original packaging, tags, labels
- They must be devoid of any iron on or sew in name tapes, and must have nothing written on the garment labels.
- Non compliance to any of the above will invalidate your refund request.

All garments returned are thoroughly inspected and if it appears as though they've been used for any period of time aside from trying on then we cannot issue a refund.

The following items cannot be returned unless faulty

- Goods made or supplied to order
- Socks and tights
- Mouth guards
- Swim hats
- Drinks bottles

Faulty goods returned for inspection must be washed and clean. We reserve the right to refuse items for fault investigation that are not returned in clean condition.

Items returned as faulty within 3 months of purchase will be inspected and if considered to be faulty due to a manufacturer fault will be repaired. If this is not possible a refund or replacement will be given. If there is any dispute into the cause of a fault i.e. caused by a child, washed wrongly etc, we will return the item to the manufacturer for analysis and decide the appropriate outcome dependent on the results.

Items over 3 months old will be dealt with at the discretion of Harrisons Schoolwear.